

INSTRUCTIONAL PACKAGE

OTA 105

Activity Analysis

Fall 2023

INSTRUCTIONAL PACKAGE

Part I: Course Information

EFFECTIVE TERM: Fall 2022

COURSE PREFIX: OTA 105 COURSE TITLE: Therapeutic Analysis in OT

CONTACT HOURS: 2hrs lecture, 3hrs lab CREDIT HOURS: 3 credit hours

RATIONALE FOR THE COURSE:

This course provides a study of occupation and activities that have meaning and purpose in an individual's life. Activity analysis identifies the physical and temporal needs required for an activity, required client factors and performance skills, and the therapeutic benefit of the activity. A complete activity analysis can assist in determining whether the activity in question will achieve the intended goals of therapy within the available timeframe, requires grading or adaption and if the activity is appropriate for the specific client.

COURSE DESCRIPTION:

This course focuses on the observation and analysis of therapeutic exercise, activities, and human occupations across the lifespan. Coursework incorporates hands-on experience into the application of therapeutic interventions.

PREREQUISITES/CO-REQUISITES:

Prerequisites: ENG 101 and BIO 210 and BIO 211 and PSY 201 and (MAT 110 or MAT 120)

REQUIRED MATERIALS:

None

Please visit the BOOKSTORE online site for most current textbook information.

Enter the semester, course prefix, number and section when prompted and you will be linked to the correct textbook.

TECHNICAL REQUIREMENTS:

Access to Desire2Learn (D2L), HGTC's learning management system (LMS) used for course materials. Access to myHGTC portal for student self-services.

College email access – this is the college's primary official form of communication.

STUDENT IDENTIFICATION VERIFICATION:

Students enrolled in online courses will be required to participate in a minimum of one (1) proctored assignment and/or one (1) virtual event to support student identification verification. Please refer to your Instructor Information Sheet for information regarding this requirement.

CLASSROOM ETIQUETTE:

As a matter of courtesy to other students and your professor, please turn off cell phones and other communication/entertainment devices before class begins. If you are monitoring for an emergency, please notify your professor prior to class and switch cell phone ringers to vibrate.

NETIQUETTE: is the term commonly used to refer to conventions adopted by Internet users on the web, mailing lists, public forums, and in live chat focused on online communications etiquette. For more information regarding Netiquette expectations for distance learning courses, please visit Online Netiquette.

Part II: Student Learning Outcomes

COURSE LEARNING OUTCOMES and ASSESSMENTS*:

Demonstrate knowledge of and apply the interaction of occupation and activity, including areas
of occupation, performance skills, performance patterns, context(s) and environments, and client
factors.

Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam

2. Explain to consumers, potential employers, colleagues, third-party payers, regulatory boards, policymakers, and the general public the distinct nature of occupation and the evidence that occupation supports performance, participation, health, and well-being.

Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam

- 3. Demonstrate activity analysis in areas of occupation, performance skills, performance patterns, context(s) and environments, and client factors to implement the intervention plan.
 - Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam
- 4. Demonstrate clinical reasoning to address occupation-based interventions, client factors, performance patterns, and performance skills.
 - Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam
- 5. Demonstrate therapeutic use of self, including one's personality, insights, perceptions and judgments, as part of the therapeutic process in both individual and group interaction.

 Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam
- 6. Utilize clinical reasoning to facilitate occupation-based interventions that address client factors. This must include interventions focused on promotion, compensation, adaptation, and prevention. Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam
- 7. Contribute to the evaluation process of client(s)' occupational performance, including an occupational profile, administering standardized and nonstandardized screenings and assessment tools and collaborating the in development of occupation-based intervention plans and strategies.
 - Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam
- 8. Demonstrate an understanding of the intervention strategies that remediate and/or compensate for functional cognitive deficits, visual deficits, and psychosocial and behavioral health deficits that affect occupational performance.

Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam

- 9. Identify when an activity requires grading and provide examples of each in regard to Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam
- 10. Demonstrate knowledge of various reimbursement systems and funding mechanisms, treatment/diagnosis codes, and coding and documentation requirements that affect consumers and the practice of occupational therapy. Documentation must effectively communicate the need and rationale for occupational therapy services.

Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam

11. Explain an understanding of the business aspects of practice including but not limited to, financial management, billing, and coding.

Assessment: Classroom Assignment(s), Lab Assignment(s), Unit Exam(s) & Final Exam

Student Learning Outcomes Per Module:

Lecture & Lab Learning Objectives:

After successful completion of the classroom and laboratory activities, the student will be able to mee the following instructional objectives:

Unit I:

Student Learning Outcome

Lecture – Occupational Therapy Practice Framework, 4th Ed.

Assessment: Lecture Exam 1

- 1. Explain why the OTPF was developed by the American Occupational Therapy Association.
- 2. Identify the domains & correlating occupations listed in the OTPF, 4th ed.
- 3. Explain how the OTPF, 4^{th} Ed. is utilized as a basis for understanding activity analysis.
- 4. Briefly explain how the international Classification of Functioning, Disability, and Health and the World Health Organization (WHO) influence the OTPF.

Lab – Occupational Therapy Practice Framework, 4th ed

Assessment: Lecture Exam 1, Lab Handout – ungraded

- 1. Identify occupations as defined by the OTPF, 4th ed.
- 2. Identify contexts as defined by the OTPF, 4th ed
- 3. Identify performance patterns as defined by the OTPF, 4th ed
- 4. Identify performance skills as defined by the OTPF, 4th ed.
- 5. Identify client factors as defined by the OTPF, 4th ed

Lecture - Chapter I: What is Activity Analysis?

Assessment: Lecture Exam 1

- 1. Define activity analysis.
- 2. Describe the difference between occupation-based activity analysis & activity analysis.
- 3. Differentiate occupations, activities, & tasks
- 4. Describe how occupational therapy practitioners utilize activity analysis.
- 5. Understand how the OTPF, 4th Ed. is utilized as a basis for understanding activity analysis.

Lab - What is Activity Analysis

Assessment: Lecture Exam 1, Lab Handout – ungraded

- 1. Compare and contrast an activity analysis vs occupation based activity analysis.
- 2. Describe the use of activity analysis in development of client centered intervention.

Lecture – Introduction to Crafts and Creative Media

Assessment: Lecture Exam 1

- 1. Discuss the ways that creative activities are relevant to patient care.
- 2. Articulate the therapeutic value of crafts/activities/creative media.
- 3. Describe how crafts are consistent with the holistic philosophy of OT.
- 4. Relate crafts and creative activities to concepts of occupation and client centered practice.
- 5. Differentiate grading and adaption relative the therapeutic application.
- 6. Describe methods and rationale for structuring the same activity in different ways to meet individual client needs.
- 7. Describe the relationship between grading and adaption and remediation/compensation
- 8. Describe functional performance indicators that can be observed/measured during completion of a craft.
- 9. Describe how to make skilled intervention evident in documentation of crafts/creative media use.
- 10. Describe the elements of clinical reasoning used in choosing crafts or other creative activities in treatment.

Lab - Paper Craft Activities

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of paper activities in therapy.
- 2. Identify general & client population precautions of paper activities.
- 3. Describe ways to use paper activities with various client populations.
- 4. Demonstrate up or down grading of a paper activity.

Lecture - Lecture Exam 1: OTPF, Chapter 1 & Introduction to Crafts

Unit II:

Student Learning Outcomes

Lab - Mosaic & Glass Activities

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of mosaic and glass crafts in therapy.
- 2. Identify general & client population precautions of mosaic and glass crafts.
- 3. Describe ways to use mosaic and glass craft activities with various client populations.
- 4. Demonstrate up grading and down grading of a mosaic or glass craft.
- 5. Effectively document the therapeutic use of a mosaic or glass craft.

Lecture - Chapter 2: Determine What Is Being Analyzed

Assessment: Lecture Exam 1

- 1. Understand how an occupation-based activity analysis is different from a standard activity analysis.
- 2. Determine when to conduct an occupation-based activity analysis or a standard activity analysis.
- 3. Divide a large occupation into smaller manageable activities or tasks to allow for analysis.
- 4. Understand how each area of occupation relates to occupational therapy practice.
- 5. Identify the difference between activities of daily living (ADLs), instrumental activities of daily Living (ADLs), rest and sleep, work, education, play leisure and social participation.

Lab - Beading Activities

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of beading crafts in therapy.
- 2. Identify general & client population precautions of beading crafts.
- 3. Describe ways to use beading craft with various client populations.
- 4. Demonstrate up grading and down grading of a beading craft.
- 5. Effectively document the therapeutic use of a beading craft.

Lecture - Chapter 3: Determine the Relevance & Importance to the Client

Assessment - Lecture Exam 2

- 1. Identify which aspects of the client are key to conducting an occupation-based activity analysis.
- 2. Identify how the client's values, beliefs, and spirituality influence participation in occupations and activities.
- 3. List the information gathered during an occupational profile.
- 4. Explain how the client's physical, social, cultural, personal, temporal, and virtual contexts can influence his or her performance in occupations and activities.
- 5. Identify how performance patterns such as habits, routines, rituals, and roles all influence participation in occupations and activities.

Lab - Cooking

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of cooking activities in therapy.
- 2. Identify general & client population precautions of cooking activities.
- 3. Describe ways to use cooking activities with various client populations.
- 4. Demonstrate up grading and down grading of a cooking activities.
- 5. Effectively document the therapeutic use of cooking activities.

Lecture - Chapter 4: Determine Sequence and Timing

Assessment: Lecture Exam 2

- 1. Identify methods to determine the sequence and timing of the steps of an activity.
- 2. Determine the positive and negative aspects of each method for determining the steps of an activity.
- 3. List the elements to be included when using procedural task analysis to list the step of an activity.
- 4. Understand how occupations can exist within occupations.
- 5. Define how occupations can be nested within other occupations.

Lab - Wood Crafts

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of woodworking activities in therapy.
- 2. Identify general & client population precautions of woodworking activities.
- 3. Describe ways to use woodworking activities with various client populations.
- 4. Demonstrate up grading and down grading of a woodworking activity.
- 5. Effectively document the therapeutic use of a woodworking activity.

Lecture - Chapter 5: Determine Object, Space, and Social Demands

Assessment: Lecture Exam 2

- 1. Explain how frames of reference and ecological models shape our understanding of the ways the environment can influence participation in occupations and activities.
- 2. Understand how to determine the required equipment, tools, and supplies for an activity or occupation.

- 3. Identify the properties of objects used during an activity and the influence on performance.
- 4. Define the space demands of activity and their effect on participation.
- 5. Understand how to determine the social demands of an activity and how they affect participation.

Lab – Recycled & Found Crafts

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of recycled & found activities in therapy.
- 2. Identify general & client population precautions of recycled & found activities.
- 3. Describe ways to use recycled & found activities with various client populations.
- 4. Demonstrate up grading and down grading of a recycled & found activity.
- 5. Effectively document the therapeutic use of a recycled & found activity.

Lecture - Lecture Exam 2: Ch. 3, 4 & 5

Unit III:

Student Learning Outcome

Lab – Expressive Media

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of garden & nature activities in therapy.
- 2. Identify general & client population precautions of garden & nature activities.
- 3. Describe ways to use garden & nature activities with various client populations.
- 4. Demonstrate up grading and down grading of a garden or nature activity.
- 5. Effectively document the therapeutic use of a garden or nature craft activities.

Lecture - Chapter 6: Determine Required Body Functions

Assessment: Lecture Exam 3

- 1. Define body functions as they relate to client factors.
- 2. Describe how to determine the extent to which a body function is challenged during an activity.
- 3. Understand how each of the mental function categories are challenged and utilized during activities.
- 4. Define each of the sensory functions and how they are challenged and utilized during activities.
- 5. Understand each of the neuromusculoskeletal and movement-related functions and how they are utilized during performance of activities.
- 6. Describe each of the cardiovascular, hematological, immunological, and respiratory system function and how they are challenged during participation in activity.
- 7. Identify each of the voice and speech functions and how they are challenged during participation in activities.
- 8. Define each of the digestive, metabolic, and endocrine functions as they relate to the demands of participation in an activity.
- 9. Understand each of the genitourinary and reproductive functions and how they are challenged during participation in activities.
- 10. Describe the skin and related structure functions as they relate to the demands of participation in an activity.

Lab – Gardening & Natures

Assessment: Lab Handout - ungraded

1. Identify the advantages of gardening and nature activities in therapy.

- 2. Identify general & client population precautions of gardening and nature activities.
- 3. Describe ways to use gardening and nature activities with various client populations.
- 4. Demonstrate up grading and down grading of a gardening and nature activity.
- 5. Effectively document the therapeutic use of a gardening and nature activity.

Lecture - Chapter 7: Determine Required Body Structures

Assessment: Lecture Exam 3

- 1. Define body structures according to the Framework.
- 2. Identify the steps to determining the body structures required of an activity.
- 3. Understand why OT practitioners need to have a basic understanding of how body structures influence performance in activities.
- 4. Define the body structures included in the eyes and ears, voice and speech systems, and the cardiovascular, immune, respiratory, digestive, metabolic, endocrine, genitourinary, and reproductive systems, as well as movement and skin-related structures.
- 5. Identify the body function influence by each specific body structure.
- 6. Understand how body systems work collaboratively to meet the demands of activities.

Lab - Therapeutic Tool #1

Assessment: Therapeutic Tool Rubric

- 1. Identify materials and tools that might be useful in making therapeutic devices.
- 2. Articulate when it is and is not appropriate to make therapeutic tools or assistive devices instead of purchasing them commercially.
- 3. Identify one therapy tool or assistive devices to target specific performance skills.
- 4. Provide ideas for grading or adaption of a therapy tool or assistive device to target specific performance skills.

Lecture - No Class: Election Day

Lab – Metal

Assessment: Lab Handout – ungraded

- 1. Identify the advantages of metal activities in therapy.
- 2. Identify general & client population precautions of metal activities.
- 3. Describe ways to use metal activities with various client populations.
- 4. Demonstrate up grading and down grading of a metal activity.
- 5. Effectively document the therapeutic use of a metal activity.

Lecture - Chapter 8: Determine Required Actions & Performance Skills

Assessment: Lecture Exam 3

- 1. Define performance skills and explain how they differ from body functions.
- 2. Understand what can influence performance skill using perspectives from frames of reference and ecological models.
- 3. Show how to determine the skill level required for an activity.
- 4. Identify the elements of motor skills and the body fluctuations influencing these skills.
- 5. Define the elements of process skills and the body functions influencing these skills.
- 6. Identify the different aspects of social interaction sills and the body functions that influence these skills.

Lab – Therapy Tool Presentations

Assessment: Therapeutic Tool Rubric

Lecture - Chapter 9: Activity Analysis for Evaluation, Intervention Planning, & Outcomes

Assessment: Lecture Exam 3

1. Identify the eight outcomes described in the OTPF, 4th ed. and how activity analysis is utilized

- as part of attaining those outcomes.
- 2. Describe the approaches to intervention described in the Framework and how activity analysis plays a role in each.
- 3. Understand the concept of scaffolding and how it is used in OT practice.
- 4. Identify how to adapt activities and occupations in each of the activity demand areas.
- 5. Understand how adapting and grading of activities are used to reach common outcomes in OT practice.

Lab – No Class: Thanksgiving

Lecture: Lecture Exam 3: Chapters 6, 7, 8 & 9

Part III: Grading and Assessment

EVALUATION OF REQUIRED COURSE MEASURES/ARTIFACTS*:

Students' performance will be assessed and the weight associated with the various measures/artifacts are listed below.

EVALUATION*

Exams	70%
Lab Assignments	10%
Therapeutic Tool Project1	10%
Activity Analysis Project	8%
Class/Lab Participation	2%
•	100%

GRADING SYSTEM:

A = 90% - 100% B = 80% - 89% C = 75% - 79% D = 69% - 74% F = below 68%

Grades earned in courses impact academic progression and financial aid status. Before withdrawing from a course, be sure to talk with your instructor and financial aid counselor about the implications of that course of action. Ds, Fs, Ws, WFs and Is also negatively impact academic progression and financial aid status.

The Add/Drop Period is the first 5 days of the semester for **full term** classes. Add/Drop periods are shorter for accelerated format courses. Please refer to the <u>academic calendar</u> for deadlines for add/drop. You must attend at least one meeting of all of your classes during that period. If you do not, you will be dropped from the course(s) and your Financial Aid will be reduced accordingly.

^{*}Students – please refer to the Instructor's Course Information sheet for specific information on assessments and due dates.

^{*}Please see the instructor if you do not have access to electronic resources*
Dates & content are subject to change at discretion of the course instructor

Part IV: Attendance

Occupational Therapy Assistant Program Classroom Attendance Policy:

An absence is defined as missing greater than 10 minutes of classroom time or leaving class early with more than 10 minutes remaining.

For a 15-week course (Fall and Spring) the allowed number of misses is as follows:

For MWF classes: 9 absences are allowed for lecture and 9 absences from lab, regardless of the reason.

For MW classes: 6 absences are allowed for lecture and 6 absences from lab, regardless of the reason

For TTh classes: 6 absences are allowed for lecture and 6 absences from lab, regardless of the reason

Tardy Policy:

Students are expected to be on time for class and to stay for the entire session. A tardy is defined as missing up to 10 minutes of classroom time. Three tardies will be counted as one class absence.

Makeup Assignments* (Lecture Examinations, Practical Exams, etc.)

- Examinations: Per the instructor's discretion, a missed examination may be made up with a deduction of 10% of the total score. Missed exams must be taken on the students next day in any OTA course. Students are responsible for scheduling with their course instructor.
- <u>Practical Assessments</u>: If not performed on the scheduled day per the course schedule, a maximum score of 75% points will be given on the first attempted performance.
- <u>Late assignments</u>: Per the instructor's discretion, the assignment will have a deduction of 10% of the achieved score and no more than two late assignments may be accepted.
 - *The instructor reserves the right for discretion on the above policy on a case by case basis.

Bonus

• Per the instructor's discretion, if bonus is awarded for any assignment, no more than 5% of the total grade will be applied.

Horry-Georgetown Technical College maintains a general attendance policy requiring students to be present for a minimum of 80 percent (80%) of their classes in order to receive credit for any course. Due to the varied nature of courses taught at the college, some faculty may require up to 90 percent (90%) attendance. Pursuant to 34 Code of Federal Regulations 228.22 - Return to Title IV Funds, once a student has missed over 20% of the course or has missed two (2) consecutive weeks, the faculty is obligated to withdraw the student and a student may not be permitted to reenroll. **Instructors define absentee limits for their class at the beginning of each term; please refer to the Instructor Course Information Sheet.**

For online and hybrid courses, check your Instructor's Course Information Sheet for any required on-site meeting times. Please note, instructors may require tests to be taken at approved testing sites, and if you use a testing center other than those provided by HGTC, the center may charge a fee for its services.

Part V: Student Resources



THE STUDENT SUCCESS AND TUTORING CENTER (SSTC):

The SSTC offers to all students the following **free** resources:

- Academic tutors for most subject areas, Writing Center support, and college success skills.
- 2. Online **tutoring** and academic support resources.
- 3. Professional and interpersonal communication **coaching** in the EPIC Labs.

Visit the <u>Student Success & Tutoring Center</u> website for more information. To schedule tutoring, contact the SSTC at sstc@hgtc.edu or self-schedule in the Penji iOS/Android app or at <u>www.penjiapp.com</u>. Email <u>sstc@hgtc.edu</u> or call SSTC Conway, 349-7872; SSTC Grand Strand, 477-2113; and SSTC Georgetown, 520-1455, or go to the <u>Online Resource Center</u> to access on-demand resources.



STUDENT INFORMATION CENTER: TECH Central

TECH Central offers to all students the following free resources:

- 1. **Getting around HGTC**: General information and guidance for enrollment, financial aid, registration, and payment plan support!
- 2. Use the Online Resource Center (ORC) including Office 365 support, password resets, and username information.
- 3. **In-person workshops, online tutorials and more services** are available in Desire2Learn, Student Portal, Degree Works, and Office 365.
- 4. **Chat with our staff on TECH Talk**, our live chat service. TECH Talk can be accessed on the student portal and on TECH Central's website, or by texting questions to (843) 375-8552.

Visit the <u>Tech Central</u> website for more information. Live Chat and Center locations are posted on the website. Or please call (843) 349 – TECH (8324), Option #1.



HGTC LIBRARY:

Each campus location has a library where HGTC students, faculty, and staff may check out materials with their HGTC ID. All three HGTC campus libraries are equipped with computers to support academic research and related school work; printing is available as well. Visit the <u>Library</u> website for more information or call (843) 349-5268.

STUDENT TESTING:

Testing in an **online/hybrid** course and in **make-up exam** situations may be accomplished in a variety of ways:

- Test administered within D2L
- Test administered in writing on paper
- Test administered through Publisher Platforms (which may have a fee associated with the usage) Furthermore, tests may have time limits and/or require a proctor.

Proctoring can be accomplished either face-to-face at an approved site or online through our online proctoring service. To find out more about proctoring services, please visit the <u>Online Testing</u> section of the HGTC's Testing Center webpage.

The **Instructor's Course Information Sheet** will have more details on test requirements for your course.

DISABILITY SERVICES:

HGTC is committed to providing an accessible environment for students with disabilities. Inquiries may be directed to HGTC's <u>Accessibility and Disability Service webpage</u>. The Accessibility and Disability staff will review documentation of the student's disability and, in a confidential setting with the student, develop an educational accommodation plan.

Note: It is the student's responsibility to self-identify as needing accommodations and to provide acceptable documentation. After a student has self-identified and submitted documentation of a disability, accommodations may be determined, accepted, and provided.

STATEMENT OF EQUAL OPPORTUNITY/NON-DISCRIMINATION STATEMENT:

Horry-Georgetown Technical College prohibits discrimination and harassment, including sexual harassment and abuse, on the basis of race, color, sex, national or ethnic origin, age, religion, disability, marital or family status, veteran status, political ideas, sexual orientation, gender identity, or pregnancy, childbirth, or related medical conditions, including, but not limited to, lactation in educational programs and/or activities.

TITLE IX REQUIREMENTS:

All students (as well as other persons) at Horry-Georgetown Technical College are protected by Title IX—regardless of their sex, sexual orientation, gender identity, part- or full-time status, disability, race, or national origin—in all aspects of educational programs and activities. Any student, or other member of the college community, who believes that he/she is or has been a victim of sexual harassment or sexual violence may file a report with the college's Chief Student Services Officer, campus law enforcement, or with the college's Title IX Coordinator or designee.

*Faculty and Staff are required to report incidents to the Title IX Coordinators when involving students. The only HGTC employees exempt from mandatory reporting are licensed mental health professionals (only as part of their job description such as counseling services).

INQUIRIES REGARDING THE NON-DISCRIMINATION/TITLE IX POLICIES:

Student and prospective student inquiries concerning Section 504, Title II, Title VII, and Title IX and their application to the College or any student decision may be directed to the Vice President for Student Affairs.

Dr. Melissa Batten, VP Student Affairs

Title IX, Section 504, and Title II Coordinator Building 1100, Room 107A, Conway Campus PO Box 261966, Conway, SC 29528-6066 843-349-5228 Melissa.Batten@hgtc.edu

Employee and applicant inquiries concerning Section 504, Title II, and Title IX and their application to the College may be directed to the Vice President for Human Resources.

Jacquelyne Snyder, VP Human Resources

Affirmative Action/Equal Opportunity Officer and Title IX Coordinator Building 200, Room 205B, Conway Campus PO Box 261966, Conway, SC 29528-6066 843-349-5212 Jacquelyne.Snyder@hgtc.edu