

INSTRUCTIONAL PACKAGE

CRJ-130

Police Administration

2019

INSTRUCTIONAL PACKAGE

Part I: Course Information

Effective Term: Fall 2019

COURSE PREFIX: CRJ 130 COURSE TITLE: Police Administration

CONTACT HOURS: 3.0 CREDIT HOURS: 3.0

RATIONALE FOR THE COURSE:

This is a second-year course designed to provide criminal justice students with an understanding of a principal component of the criminal justice system, the police. Students will study the various administrative, operational, organizational, and managerial aspects of a law enforcement agency at a local level. This course will provide students with the conceptualization of police operational and logistical models and the application of those models to the provisions for providing services to the public.

COURSE DESCRIPTION:

This course is a study of the organization, administration, and management of law enforcement agencies.

PREREQUISITES/CO-REQUISITES:

***Online/Hybrid** courses require students to complete the DLi Online Student Orientation prior to completing an online course. The DLi Online Student Orientation can be found in WaveNet, under the My Student tab.

Credit level CRJ 101 with a C or better as a final grade

REQUIRED MATERIALS:

Peak, K.J., Gaines, L.K., & Glensor, R.W. (2019). *Managing and Leading Today's Police: Challenges, Best Practices, & Case Studies*. Upper Saddle River, NJ: Pearson Prentice Hall.

Please visit the Bookstore online site for most current textbook information. Use the direct link below to find textbooks. BOOKSTORE.

Enter the semester, course prefix, number and section when prompted and you will be linked to the correct textbook.

ADDITIONAL REQUIREMENTS:

CRJ 130 - Police Administration does not have additional costs other than textbook, tuition, and

fees.

TECHNICAL REQUIREMENTS:

All criminal justice courses whether traditional, hybrid or online, require students to access the course in D2L through a personal computer. Therefore, students should have a reliable access to a computer with a dependable Internet connection to be successful in this course or any criminal justice course. Students will be required to access, download, and/or print material from the course in D2L, which is accessible through My Courses and the student's WaveNet account. Students should pay particular attention to the course outline under Content as well as the course calendar. Students will be able to monitor grades and attendance through the course in D2L.

Criminal justice courses, whether traditional, hybrid, or online <u>**require**</u> students to complete some, if not all, coursework – assignments, exams, and other activities - through an online environment in D2L. Traditional in the classroom and hybrid require students to complete a portion of the required work online. The amount of online activity depends on the format of the course; therefore, students should pay particular attention to the course information and documents. Courses with an online component move very rapidly with graded requirements typically due each week. Students <u>**must**</u> be aware of the calendar and mindful of updates and announcements; therefore, a student <u>**must**</u> have access to a reliable computer and a dependable Internet connection. Criminal justice courses use D2L as a platform for course activities.

When having technology problems find another computer. Computers are open to students at numerous locations on all three campuses including open computer labs and the libraries. There are computers available for use in other public locations including the public libraries. A final option would be to contact a friend or relative to borrow a computer. When technology issues are related to the system (i.e., D2L and WaveNet), and not the result of a broken computer or server connection, you should contact Student Online Support OIT Help Desk at (843) 349-5340 or through their link on the WaveNet homepage. Technology issues or technical problems are not an acceptable excuse should there be a course requirement that **must** be completed through D2L. When having difficulty with accessing the course or its components, or e-mail function, it is a good idea to notify your professor about the problem or difficulty.

STUDENT IDENTIFICATION VERIFICATION

Students enrolled in online courses will be required to participate in a minimum of one (1) proctored assignment and/or one (1) virtual event to support student identification verification. Please refer to your Instructor Information Sheet for information regarding this requirement.

CLASSROOM ETIQUETTE:

All students are expected to conduct themselves in a **professional and courteous** manner at all times, and toward all members of the class, whether online or in a traditional classroom setting. The standards of professional behavior will be enforced. Any violation associated with inappropriate behavior including statements or remarks in class or e-mails as well as postings or other communications will **<u>not</u>** be tolerated. At the discretion of the professor of record, the inappropriate

behavior may be reported in writing as a violation of the Student Code of Conduct under Proscribed Conduct, which could result in disciplinary action as described in College Catalog and Student Handbook (HGTC, 2017-2018, pp. 31-37).

As a matter of courtesy to other students and your professor, please turn off cell phones and other communication/entertainment devices before class begins. If you are monitoring for an emergency, please notify your professor prior to class and switch cell phone ringers to vibrate.

NETIQUETTE: is the term commonly used to refer to conventions adopted by Internet users on the web, mailing lists, public forums, and in live chat focused on online communications etiquette. For more information regarding Netiquette expectations for distance learning courses, please visit <u>Online Netiquette.</u>

Part II: Student Learning Outcomes

COURSE LEARNING OUTCOMES and ASSESSMENTS*:

Week 1	UNIT I – Organizations as Living Entities	
	• Material Covered: Peak et al. (2019), Chapters 1-4, pages 1-84.	
	• Student Outcome: Develop a mission statement for a police department.	
	Student Outcome: Develop an organizational evaluation process for police	
	performance and productivity based on personnel assigned to a patrol division.	
	• Student Outcome: Develop an organizational chart for a police department.	
	 Student Outcome: Develop position descriptions for the officers assigned to a 	
	patrol division (i.e., officer, sergeant, lieutenant, and captain).	
	Assessment: Quiz #1 (Chapters 1-2)	
Week 2	UNIT I – Organizations as Living Entities	
	 Material Covered: Peak et al. (2019), Chapters 1-4, pages 1-84. 	
	• Student Outcome: Develop a mission statement for a police department.	
	Student Outcome: Develop an organizational evaluation process for police	
	performance and productivity based on personnel assigned to a patrol division.	
	• Student Outcome: Develop an organizational chart for a police department.	
	• Student Outcome: Develop position descriptions for the officers assigned to a	
	patrol division (i.e., officer, sergeant, lieutenant, and captain).	
	 Assessment: Assignment #1 – Mission Statement and Assessment – Goals, 	
	objectives, and evaluation/assessment process.	
	 Develop a mission statement for a police department and the patrol division. 	
	 Develop a department-wide Code of Professional Conduct 	
	 Develop an assessment process using objectives and to evaluate the overall 	
	effectiveness of the patrol division.	
Week 3	UNIT I – Organizations as Living Entities	
	• Material Covered: Peak et al. (2019), Chapters 1-4, pages 1-84.	
	• Student Outcome: Develop a mission statement for a police department.	
	 Student Outcome: Develop an organizational evaluation process for police 	

performance and productivity based on personnel assigned to a patrol division.		
• Student Outcome: Develop an organizational chart for a police department.		
• Student Outcome: Develop position descriptions for the officers assigned to a		
patrol division (i.e., officer, sergeant, lieutenant, and captain).		
 Assessment: Quiz #2 (Chapters 4-5) 		
ek 4 UNIT I – Organizations as Living Entities		
• Material Covered: Peak et al. (2019), Chapters 1-4, pages 1-84.		
• Student Outcome: Develop a mission statement for a police department.		
• Student Outcome: Develop an organizational evaluation process for police		
performance and productivity based on personnel assigned to a patrol division.		
• Student Outcome: Develop an organizational chart for a police department.		
• Student Outcome: Develop position descriptions for the officers assigned to a		
patrol division (i.e., officer, sergeant, lieutenant, and captain).		
• Assessment: Assignment #2 – Organizational Chart and Position Descriptions		
 Develop an organizational chart for police department and patrol division. 		
 Develop position descriptions for the officers assigned to a patrol division 		
(i.e., officer, sergeant, lieutenant, and captain.		
UNIT I – Organizations as Living Entities		
5 5		
• Material Covered: Peak et al. (2019), Chapters 1-4, pages 1-84.		
• Student Outcome: Develop a mission statement for a police department.		
• Student Outcome: Develop an organizational evaluation process for police		
performance and productivity based on personnel assigned to a patrol division.		
• Student Outcome: Develop an organizational chart for a police department.		
• Student Outcome: Develop position descriptions for the officers assigned to a		
patrol division (i.e., officer, sergeant, lieutenant, and captain).		
• Assessment: Exam #1 (Chapters 1-4)		
UNIT II – Managing Human Resources		
• Material Covered: Peak et al. (2019), Chapters 5-8, pages 85-160.		
• Student Outcome: Using mapping, develop patrol areas based on such factors as		
population, calls for service, crime, hot spots, and response time.		
• Student Outcome: Using developed patrol areas identify and describe the most		
suitable and appropriate type of patrol method and mechanism for adequately		
covering identified areas.		
• Student Outcome: Develop a code of conduct or professional standards code for		
a police department.		
Assessment: Quiz #3 (Chapters 5-6)		
UNIT II – Managing Human Resources		
• Material Covered: Peak et al. (2019), Chapters 5-8, pages 85-160.		
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• Material Covered: Peak et al. (2019), Chapters 5-8, pages 85-160.		

	covering identified areas.
	• Student Outcome: Develop a code of conduct or professional standards code for
	a police department.
	• Assessment: Assignment #3 – Patrol Areas, and Methods and Mechanisms
	 Patrol areas based on identifying and analyzing the workload according to
	mapping and hotspots. Using a map of the city of Myrtle Beach and
	information on crime and incidence within the city limits, divide the city into
	patrol areas based on such factors as hot spots and response time.
	 Patrol mechanisms employed (<i>MUST</i> be definitively identified and described).
	Based on the patrol areas established, identify the most suitable and
	appropriate type of patrol method and mechanism (e.g., foot, bicycle, car,
	SUV, golf cart, truck, etc.) for adequately covering identified areas.
Week 8	UNIT II – Managing Human Resources
	• Material Covered: Peak et al. (2019), Chapters 5-8, pages 85-160.
	• Student Outcome: Using mapping, develop patrol areas based on such factors as
	population, calls for service, crime, hot spots, and response time.
	• Student Outcome: Using developed patrol areas identify and describe the most
	suitable and appropriate type of patrol method and mechanism for adequately
	covering identified areas.
	• Student Outcome: Develop a code of conduct or professional standards code for
	a police department.
	• Assessment: Quiz #4 (Chapters 7-8)
Week 9	UNIT II – Managing Human Resources
	• Material Covered: Peak et al. (2019), Chapters 5-8, pages 85-160.
	• Student Outcome: Using mapping, develop patrol areas based on such factors as
	population, calls for service, crime, hot spots, and response time.
	• Student Outcome: Using developed patrol areas identify and describe the most
	suitable and appropriate type of patrol method and mechanism for adequately
	covering identified areas.
	• Student Outcome: Develop a code of conduct or professional standards code for
	a police department.
	• Assessment: Assignment #4 – Shift Schedule - Assignments must demonstrate a
	thirty-day (30) around the clock (24-7) shift schedule (<u>Must</u> be in MS Excel).
	 Based on patrol areas, methods and mechanisms develop a time schedule for
	shift assignments and coverage for the personnel assigned to patrol division
	within a police department for 24-hours a day over a 30-day period.
Week 10	UNIT II – Managing Human Resources
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	Material Covered: Peak et al. (2019), Chapters 5-8, pages 85-160.
	• Student Outcome: Using mapping, develop patrol areas based on such factors as
	population, calls for service, crime, hot spots, and response time.
	• Student Outcome: Using developed patrol areas identify and describe the most
	suitable and appropriate type of patrol method and mechanism for adequately
	covering identified areas.

	• Student Outcome: Develop a code of conduct or professional standards code for		
	a police department.		
	• Assessment: Exam #2 (Chapters 5-8)		
Week 11	UNIT II – Managing Human Resources		
	• Material Covered: Peak et al. (2019), Chapters 9-14, pages 161-266.		
	• Student Outcome: Based on patrol areas, methods, and mechanisms, develop a		
	time schedule for shift assignments and coverage for the personnel assigned to		
	patrol division within a police department for 24-hours a day over a 30-day		
	period.		
	•		
	• Student Outcome: Formulate and develop a budget for a patrol division within a		
	police department including capital purchases such the vehicles identified for the		
	patrol areas, and expenditures based on operations and personnel including		
	salaries, benefits, equipment, gas, and any other typically necessary for the		
	operations.		
	• Assessment: Assignment #5 – Budget – display the budget for the patrol division		
	including salaries, benefits, equipment, gas, and vehicles (<u>Must</u> be in MS Excel).		
	 Formulate and develop a budget for a patrol division within a police 		
	department including capital purchases such the vehicles identified for the		
	patrol areas, and expenditures based on operations and personnel including		
	salaries, benefits, equipment, gas, and any other typically necessary for the		
	operations.		
Week 12	UNIT II –Managing the Work of Police		
	• Material Covered: Peak et al. (2019), Chapters 9-14, pages 161-266.		
	 Student Outcome: Based on patrol areas, methods, and mechanisms, develop a 		
	time schedule for shift assignments and coverage for the personnel assigned to		
	patrol division within a police department for 24-hours a day over a 30-day		
	period.		
	 Student Outcome: Formulate and develop a budget for a patrol division within a 		
	police department including capital purchases such the vehicles identified for the		
	patrol areas, and expenditures based on operations and personnel including		
	salaries, benefits, equipment, gas, and any other typically necessary for the		
	operations.		
	 Assessment: Patrol Project (<u>Must</u> include all required components) 		
Week 13	UNIT III - Supervising the Work of Police; Technologies and Leadership		
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	• Material Covered: Peak et al. (2019), Chapters 9-14, pages 161-266.		
	• Student Outcome: Based on patrol areas, methods, and mechanisms, develop a		
	time schedule for shift assignments and coverage for the personnel assigned to		
	patrol division within a police department for 24-hours a day over a 30-day		
	period.		
	 Student Outcome: Formulate and develop a budget for a patrol division within a 		
	police department including capital purchases such the vehicles identified for the		
	patrol areas, and expenditures based on operations and personnel including		
	salaries, benefits, equipment, gas, and any other typically necessary for the		
	salaries, benefits, equipment, gas, and any other typically necessary for the		

	operations.	
	Assessment: Quiz #5	
Week 14	UNIT III - Supervising the Work of Police; Technologies and Leadership	
	 Material Covered: Peak et al. (2019), Chapters 9-14, pages 161-266. Student Outcome: Based on patrol areas, methods, and mechanisms, develop a time schedule for shift assignments and coverage for the personnel assigned to patrol division within a police department for 24-hours a day over a 30-day period. 	
	• Student Outcome: Formulate and develop a budget for a patrol division within a police department including capital purchases such the vehicles identified for the patrol areas, and expenditures based on operations and personnel including salaries, benefits, equipment, gas, and any other typically necessary for the operations.	
	Assessment: Exam #3 (Chapters 9-14)	

*Students – please refer to the Instructor's Course Information sheet for specific information on assessments and due dates.

General Education Outcomes

This course fulfills the following General Education Outcomes; upon completion of this course, students will be able to:

Communicate effectively; Think critically; Self and professional development.

Effective Professional and Interpersonal Communication (EPIC)

This course fulfills HGTC's Quality Enhancement Plan for Effective Professional and Interpersonal Communication. Upon completion of this course, students will be able to:

Utilize appropriate communication formats when conveying professional and interpersonal thoughts and ideas.

Apply appropriate language when speaking and writing for their chosen field of study or Industry.

Demonstrate appropriate communication techniques when engaging audiences.

Part III: Grading and Assessment

EVALUATION OF REQUIRED COURSE MEASURES/ARTIFACTS*

Students' performance will be assessed and the weight associated with the various

measures/artifacts are listed below.

EVALUATION*

Exams	30%
Assignments	20%
Quizzes	18%
Patrol Project	32%
·	100%

*Students, for the specific number and type of evaluations, please refer to the Instructor's Course Information Sheet.

GRADING SYSTEM:

Grades earned in courses impact academic progression and financial aid status. Before withdrawing from a course, be sure to talk with your instructor and financial aid counselor about the implications of that course of action. Ds, Fs, Ws, WFs and Is also negatively impact academic progression and financial aid status.

The Add/Drop Period is the first 5 days of the semester for **full term** classes. Add/Drop periods are shorter for accelerated format courses. Please refer to the academic calendar for deadlines for add/drop (<u>ACADEMIC CALENDAR</u>). You must attend at least one meeting of all of your classes during that period. If you do not, you will be dropped from the course(s) and your Financial Aid will be reduced accordingly.

90-100	А
80-89	В
70-79	С
60-79	D
Below 60	F

Part IV: Attendance

According to the Horry-Georgetown Technical College Catalog (2018-2019), "College Students are responsible for all coursework and class assignments; so, they are expected to regularly and promptly attend all meetings of classes in which they are enrolled. Students should limit absences to those that are unavoidable and, with professor's consent, should make up all missed work, if permitted. Per SC Technical College Policy, HGTC maintains a general attendance policy requiring students to be present for a minimum of 80% of classes to be eligible to receive credit for any course. However, a more rigid attendance policy may be required by the program of study. At a minimum, a student may be withdrawn from a course after he/she has been absent in more than 10% of the total contact hours for a course. Professors define absentee limits for their classes at the beginning of each term. Students withdrawn from a course due to excessive absences will receive a grade of Withdraw ("W") up to the 2/3 point of the semester. Thereafter, a Withdraw ("W") or Withdraw Failure ("WF") will be assigned, depending upon his/her academic status at

the time of the last date attended. Students may be required to repay source of financial assistance for non-attendance, excessive absences or withdrawals. Attendance records begin the first day of class for ALL students, regardless of registration date. Online and hybrid classes also require attendance and each instructor defines the method for students to indicate their class attendance by logging onto the class, participating in chats and/or submitting documents. Each student is responsible for awareness of the attendance requirements for each class" (p. 47).

The attendance for **traditional** courses will be determined by each student attending and participating in a traditional classroom meeting for the scheduled amount of time. Whereas, attendance for **hybrid** criminal justice courses will be determined by each student attending and participating in a traditional classroom meeting for the amount of time scheduled as well as completing all online graded requirements and/or participating in the scheduled activities for each particular week. **Online** attendance, whether completely online or a hybrid, is demonstrated through the student completing the graded requirements and/or participating in the scheduled activities for each particular week. Participating in the scheduled activities includes but are not limited to posting an assignment to the Dropbox, responding to a question in the discussion forum, completing an exam, test, or quiz or as directed by the professor of record. **However, an e-mail can<u>not</u> be counted as attendance for online criminal justice courses.**

Beginning with the first week of class, the number of class meetings online or in the classroom will be determined based on the 80% attendance requirement. If a student misses 20% of scheduled meetings, whether online or in the classroom, he(she) may be withdrawn by the professor of record for excessive absences without further notice. Please remember the graded requirements or activities are recorded for a score and attendance. Any student missing more than two (2) weeks in a row without notification will be withdrawn for excessive absences. Please be advised that for an online or hybrid format, simply logging into the course does <u>not</u> constitute participating for the purposes of attendance.

The attendance policy and requirements are published in the instructor's addendum to course Instructional Package (IP) as well as in the course in D2L.

Again, should any student <u>**not**</u> follow the announced attendance guidelines, which complies with the College Attendance Policy, he(she) will be withdrawn from the course. A grade of "W" or "WF" will be assigned in accordance with course withdrawal procedures of Horry-Georgetown Technical College" (HGTC, 2017-2018, p. 47). Again, students withdrawn due to excessive absences will <u>**not**</u> be readmitted to the course regardless of reason or excuse.

Since the College maintains an attendance policy for all courses, including program offerings through an online format, technology issues are **not** an excuse for **not** participating or missing a deadline for a graded requirement. Therefore, if for some reason access to the course or its functions is **not** available, immediately notify the Help Desk via the Live Help at <u>http://www.hgtc.edu/</u>, e-mail to <u>HelpDesk@hgtc.edu</u>, or telephone at (843) 349-5340. The Help Desk hours of operation are posted on WaveNet. Also, notify your course professor; so, he(she) is aware of the technical problems or issues with the technology. Nevertheless, please be aware that technology issues or problems are **not** an acceptable excuse for **not** participating as **required** for attendance, **not** completing an exam during the required time period (testing window), or failing to respond to a discussion assignment before the required due date.

Part V: Student Resources



The Student Success and Tutoring Center (SSTC)

The SSTC offers to all students the following **free** resources:

1. Academic coaches for most subject areas, Writing Center Support, and college success skills.

2. On-line student success and academic support resources.

Visit the SSTC website: <u>Student Success & Tutoring Center</u> and visit the student services tab in your WaveNet account to schedule appointments using TutorTrac. For more information, call: SSTC Conway, 349-7872; SSTC Grand Strand, 477-2113; and SSTC Georgetown, 520-1455 or go to the <u>Online Resource Center</u> to access on-demand resources any time.



Student Information Center: WaveNet Central (WNC)

WNC offers to all students the following **free** resources:

- 1. Getting around HGTC: General information and guidance for enrollment!
- Use the <u>Online Resource Center (ORC)</u> for COMPASS support, technology education, and online tools.
- 3. Drop-in technology support or scheduled training in the Center or in class.
- 4. In-person workshops, online tutorials and more services are available.

Visit the WNC website: <u>Wavenet Central</u>. Live Chat and Center locations are posted on the website. Or please call one of the following locations: WNC Conway, 349-5182; WNC Grand Strand, 477-2076; and WNC Georgetown, 520-1473.

Student Testing:

Testing in an **online/hybrid** course may be accomplished in a variety of ways:

- Test administered within D2L
- Test administered in writing on paper
- Test administered through Publisher Platforms

Furthermore tests may have time limits and/or require a proctor.

Proctoring can be accomplished either face-to-face at an approved site or online through RPNow, our online proctoring service. To find out more about proctoring services, please visit the <u>Online Testing</u> section of the HGTC's Testing Center webpage.

The Instructor Information Sheet will have more details on test requirements for your course.

Disability Services:

HGTC is committed to providing an accessible environment for students with disabilities. Inquiries may be directed to Beth Havens, Director of Student Development on the Conway Campus Jaime Davis, Counselor/Advisor on the Georgetown Campus or Kristin Griffin, Counselor on the Grand Strand Campus. These individuals will review documentation of the student's disability and, in a confidential setting with the student, develop an educational accommodation plan.

Note: It is the student's responsibility to self-identify as needing accommodations and to provide acceptable documentation. After a student has self-identified and submitted documentation of a disability, accommodations may be determined, accepted, and provided.

Statement of Equal Opportunity/Non-Discrimination Statement

Horry-Georgetown Technical College prohibits discrimination and harassment, including sexual harassment and abuse, on the basis of race, color, sex, national or ethnic origin, age, religion, disability, marital or family status, veteran status, political ideas, sexual orientation, gender identity, or pregnancy, childbirth, or related medical conditions, including, but not limited to, lactation in educational programs and/or activities.

Inquiries regarding the non-discrimination policies: Students and prospective student inquiries concerning Section 504, Title II, and Title IX and their application to the College or any student decision may be directed to the Vice President for Student Affairs, Dr. Melissa Batten, VP Student Affairs, Title IX Coordinator, Building 1100, Room 107A, Conway Campus, PO Box 261966, Conway, SC 29528-6066, 843-349-5228, Melissa.Batten@hgtc.edu. Employee and applicant inquiries concerning Section 504, Title II, and Title IX and their application to the College may be directed to the Vice President for Human Resources, Jacquelyne Snyder, VP Human Resources, Section 504, Title II, and Title IX Coordinator, Building 200, Room 212A, Conway Campus, PO Box 261966, Conway, SC 29528-6066, 843-349-5212, Jacquelyne.Snyder@hgtc.edu.

Title IX Requirements

All students (as well as other persons) at Horry-Georgetown Technical College are protected by Title IX—regardless of their sex, sexual orientation, gender identity, part- or full-time status, disability, race, or national origin—in all aspects of educational programs and activities. Any student, or other member of the college community, who believes that he/she is or has been a victim of sexual harassment or sexual violence may file a report with the college's Chief Student Services Officer, campus law enforcement, or with the college's Title IX Coordinator, or designee.

*Faculty and Staff are required to report incidents to the Title IX Coordinators when involving students. The only HGTC employees exempt from mandatory reporting are licensed mental health professionals (only as part of their job description such as counseling services).

Employee and applicant inquiries concerning Section 504, Title II, and Title IX and their application to the College may be directed to he Vice President for Human Resources.
Jacquelyne Snyder, VP Human Resources Section 504, Title II, and Title IX Coordinator Building 200, Room 212A, Conway Campus PO Box 261966, Conway, SC 29528- 6066 843-349-5212 Jacquelyne.Snyder@hgtc.edu